Jury operations are essential, but are often relatively minor support units that run beneath the radar of busy court administrators.

Many administrators fail to realize that poor performance in jury operations can cost the courts tens of thousands of dollars each year in unnecessary expenses while simultaneously undermining the ability of the court to guarantee a jury pool that reflects a fair cross section of the community. Citizens who experience poor operational performance while serving as jurors also take home negative impressions of the court, undermining public trust and confidence in the justice system.

About the workshop

During this 2 ½-day workshop, participants will learn to improve the efficiency and cost-effectiveness of jury operations, to ensure the integrity of the jury selection process, and to treat jurors with dignity and respect. At the conclusion of the workshop, attendees will be able to:

- Identify strengths and weaknesses in jury operations;
- Estimate the operational and fiscal impact of jury system improvements performance;
- Implement policies and procedures to prevent or respond to legal challenges to the jury system; and
- Use tools, performance measures, and best practices to address problems.

This intensive workshop is offered only once every 18 months and is limited to 45 participants. Courts are encouraged to bring teams if possible. Trial court systems that benefit from this program include limited, general, and special jurisdictions, as well as municipal, city, district, and county courts.

Registration

The deadline to register is February 2, 2024. Cost is $595 per attendee. Go to ncsc-jurystudies.org for more information or to register.

About the instructor

Paula Hannaford-Agor is the Director of the Center for Jury Studies at the National Center for State Courts, where her primary areas of expertise are jury system management and jury trial procedure. She is a prolific author and her research has been published in numerous books and articles on the American jury. Paula is consistently recognized by courts and court personnel for her informative and engaging educational offerings.